Midland College

MASTER SYLLABUS

MHSM 4304: Risk Management for Healthcare Professionals (3-0-0)

COURSE DESCRIPTION

This course explains quality assurance measures including Total Quality Management, Continuous Quality Improvement, and Joint Commission standards. Methods and applications for outcomes measures, benchmarking, and utilization management in the health care setting are explored.

PREREQUISITES AND/OR COREQUISITES

None.

STUDENT LEARNING OUTCOMES

Upon successful completion of the course, the student will be able to:

1. Identify common quality measures utilized in healthcare institutions.
2. Describe Joint Commission standards.
3. Explain the impact of meeting Joint Commission standards on a health care institution.
4. Explain the concept of best demonstrated practices in health care.
5. Identify risks for litigation in the health care setting and create methods for minimizing risk.

REQUIRED COURSE MATERIALS

Course materials will be listed in the individual course syllabus and may include:

- Textbooks and Open Educational Resources (OER)
- Online learning platforms or publisher software
- Lab kits, supplies, or specialized equipment
- Technology requirements

STUDENT CONTRIBUTIONS, RESPONSIBILITIES, AND CLASS POLICIES

Will be provided by the instructor in the individual course syllabus. Students should contact their instructor with any questions.

EVALUATION OF STUDENTS

Will be provided by the instructor in the individual course syllabus. Students should contact their instructor with any questions.

COURSE SCHEDULE

Will be provided by the instructor in the individual course syllabus. Students should contact their instructor with any questions.

ACADEMIC INTEGRITY

Refer to Midland College's Scholastic Dishonesty and Academic Misconduct policy: https://www.midland.edu/about/public-info/scholastic-dishonesty.php

NON-DISCRIMINATION STATEMENT

Midland College does not discriminate on the basis of race, color, national origin, sex, disability or age in its programs and activities. For information and inquiries regarding Midland College's non-discrimination policies, go to: https://www.midland.edu/about/tix/index.php.

For further information on notice of non-discrimination, visit the ED.gov Office of Civil Rights website, or call 1 (800) 421-3481.

DISABILITY SUPPORT SERVICES

Midland College provides support services for students with disabilities through Student Services. To request accommodations, students must visit https://www.midland.edu/services-resources/accommodation-services.php and complete the required steps.

Accommodations are not automatic; students must apply and be approved each semester.

GRIEVANCES AND COMPLAINTS

Students are encouraged to raise concerns as early as possible. Start by speaking with your instructor. If that is not feasible, you may contact the Department Chair, followed by the Dean of Allied Health. If needed, students may proceed with the formal complaint process.

LICENSURE ELIGIBILITY NOTIFICATION

Completion of a Midland College program does not guarantee eligibility for licensure or certification exams. Eligibility is determined individually by each regulatory agency.

If you have a criminal conviction (other than minor traffic violations), a physical or mental health condition, hospitalization/treatment for chemical dependency within the past five years, or previous licensure actions, contact the relevant agency for guidance.

DIVISION OFFICE CONTACT INFORMATION